

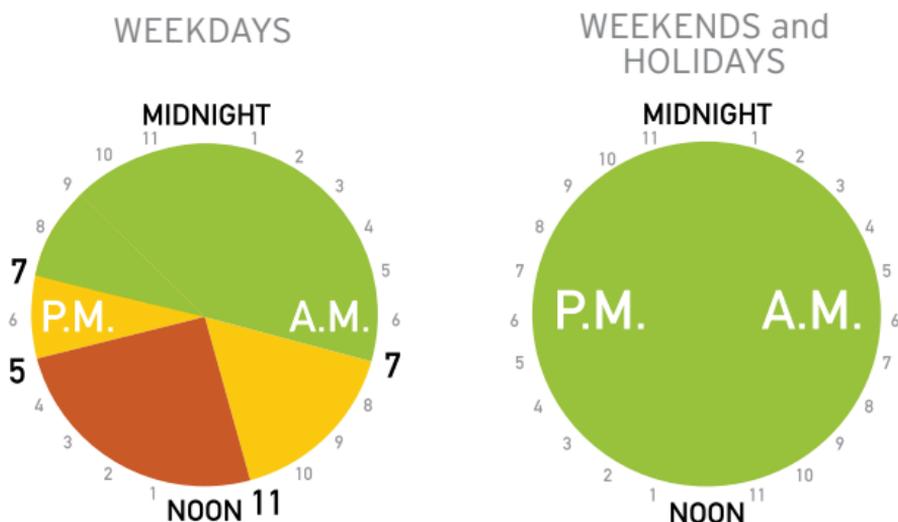
# TAKE CHARGE

## New electricity prices for households and small businesses start May 1, 2014

- Off-Peak 7.5 ¢ / kilowatt hour (kWh)
- Mid-Peak 11.2 ¢ / kWh
- On-Peak 13.5 ¢ / kWh

These are the prices that appear on the electricity line of your bill and are only for the electricity you use. They do not include other charges like delivery.

## Summer (May 1-Oct 31) time-of-use hours



Households that aren't yet on time-of-use pricing will pay 8.6¢/kWh for the first 600 kWh of electricity they use per month and 10.1¢ for each additional kWh. Small businesses will pay 8.6¢/kWh for the first 750 kWh of electricity they use per month and 10.1¢ for each additional kWh.

If you signed an electricity contract with a company, you pay the price agreed upon in the contract, not the price set by the OEB.



Check out [OntarioEnergyBoard.ca/OEB/Consumers](http://OntarioEnergyBoard.ca/OEB/Consumers) for more information.



**Ontario Energy Board**



## Retail Energy Contracts

If you're approached to sign or renew a gas or electricity contract for your home or small business, it's important to know who you're dealing with. Energy company salespeople must wear an ID badge and give you a business card.

# REMEMBER

## Four things to remember if you're approached to sign an energy contract:

- \* Always make sure you get a business card and look at the salesperson's ID badge first
- \* Don't share personal information (i.e. your gas or electricity bill) unless you are sure you want to sign a contract
- \* Carefully read the contract, disclosure statement and price comparison provided by the salesperson
- \* The Ontario Energy Board does not go door to door

Visit [OntarioEnergyBoard.ca/OEB/Consumers](https://www.ontarioenergyboard.ca/OEB/Consumers) for more information on a range of energy topics or contact our Consumer Relations Centre (open Monday to Friday 8:30 a.m. to 5:00 p.m.)

**1-877-632-2727** (toll-free within Ontario)  
**416-314-2455** (within the GTA or outside Ontario)  
[consumerrelations@ontarioenergyboard.ca](mailto:consumerrelations@ontarioenergyboard.ca)

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